

A. Data of Complaints Against ATSL as Debenture Trustees (DTs) for the month of October 2024

Data for the month ending October 2024

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month [^]		Average Resolution time ^{^^} (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	

B. Data of complaints in respect of Non-Convertible Debt Securities dealt by ATSL as Debenture Trustees (DTs) for the month of October 2024

Data for the month ending October 2024

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending \$	Resolved ^{**}	Pending at the end of the month [^]		Average Resolution time ^{^^} (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	4	1	3	0	0	3
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	4	1	3	0	0	

^{**}Should include complaints of previous months resolved in the current month, if any.

[^]Should include total complaints pending as on the last day of the month, if any.

^{^^}Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

<u>\$</u> Name of the issuer	No. of complaints	Reason for Pendency
Future Enterprises Limited	1	ATSL received a grievance from an investor i.e., Bharat Earth Movers Ltd Provident Fund Trust through letter dated 14.10.2024 (received by ATSL on 28.10.2024) who invested in 9.28% Secured Rated Listed Redeemable Non-Convertible Taxable Debenture having ISIN No. INE623B07545 and 8.80% Secured Rated Listed Redeemable Non-Convertible Taxable Debenture having ISIN INE623B07594 issued by Future Enterprises Limited. The investor raised query regarding the non-receipt of the interest amount. ATSL is in process to resolve the same.

#Month – wise complaints data on half yearly basis (on aggregate basis)

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	May, 2024	2	0	1	1
2	June, 2024	1	0	1	0
3	July, 2024	0	1	1	0
4	August, 2024	0	1	0	1
5	September, 2024	1	1	2	0
6	October, 2024	0	4	3	1
	Grand Total		7	8	1

#The information includes complaints from A+B as above

Trend of annual (Financial Year) disposal of complaints

SN	Year	Carried	Received	Resolved	Pending
1	2020-21	155	199	90	264
2	2021-22	264	149	204	209
3	2022-23	209	16	32	193
4	2023-24	193	18	210	1
5	2024-25	1	11	11	1
	Grand Total		393	547	1